

## **CAREL NEFFENGER, JR.**

Faculty, Communication Studies  
Green River College, Auburn, WA  
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### **EDUCATION**

Master of Arts in Organizational Design & Renewal, 2009  
Seattle University, Seattle, WA

Master of Arts in Communication Management, 1989  
Annenberg School for Communications  
University of Southern California, Los Angeles, CA

Bachelor of Science in Speech, Communication Studies & Linguistics, 1984  
Northwestern University, Evanston, IL

### **ACADEMIC EXPERIENCE**

Faculty, Tenured, Communication Studies, 2015-present  
Adjunct Faculty, Communication Studies, 2005-2015  
Green River Community College, Auburn, WA

Courses: Fundamentals of Oral Communication, Interpersonal Communication, Communication in Social Media, Public Speaking, Small Group Communication, Intercultural Communication

Adjunct Faculty, Communication Studies, 1997-2015  
Highline Community College, Des Moines, WA

Courses: Introductory Communications, Presentation Skills, Small Group Communication, Puget Sound Early College Combined Studies (2008, 2009)

Faculty, College of Humanities, 1998-2010  
University of Phoenix, Washington Campus

Courses: General Education, Communications, Intercultural Communications, Virtual Workgroup Communications, College Writing

Education & Program Advisor, 1990-1991, Fraternity Adviser, 1988-1990  
Office of Fraternity & Sorority Relations, University of California Los Angeles

### **PROFESSIONAL EXPERIENCE**

Partner, Volano LLC, 1999-2005

- Managed a family-owned high-tech software company specializing in Java-based internet chat software
- Established sales and marketing program including Web sites, trade shows, online store, collateral materials, customer relations management, and technical support

Advertising Production Supervisor, Zones.com (Multiple Zones), 1994-1999

- Coordinated monthly production of print catalogs (1MM+ circulation) and special projects among designers, e-pro, copywriters, marketing & merchandising, and pre-press departments

- Hired, trained, and supervised electronic production staff of 10 employees

## **PRESENTATIONS, FACILITATIONS, AND REVIEWS**

- Co-Presenter (2019), *Interdepartmental RA: Scaffolding for Student Learning, Metacognition & Mindfulness: Academic Literacies for the 21st Century: A Regional Reading Apprenticeship Conference*, Renton Technical College, WA
- Presenter (2011), *Creating Design Teams for Effective Student Involvement in the Classroom*, SBCTC Assessment, Teaching and Learning Conference, Spokane, WA
- Presenter (2010), *APA Workshop*, University of Phoenix, Western Washington Campus, Faculty Development Workshop
- Presenter (2009), *Effective Group Work is Possible*, Highline Community College Spring Institute 2009, I-BEST/PSSC Best Practices
- Facilitator (2007), *Selling Yourself*, Counseling Seminars, Highline Community College
- Panelist (2006), *Group Presentations*, Highline Community College Opening Week Faculty Workshops
- Presenter (2006), *Faculty Poster Sessions*, Highline Community College Opening Week
- Facilitator (2003-2006), *University of Phoenix Writing Labs*. Provide instruction, tutoring, and grammar review with students of papers and writing issues in lab environment for the Washington Campus.
- Reviewer (ad hoc), *Allyn & Bacon*. Review textbook manuscripts of basic public speaking courses for consistency, tone, and appeal.
- Reviewer (ad hoc), *Houghton Mifflin, Communication & Journalism*. Review textbook manuscripts of basic communications theory for consistency, tone, and appeal.
- Presenter (2004), *Better Learning Team Presentations*. Presented to the faculty of the Washington Campus of the University of Phoenix during a professional development meeting.
- Curriculum Activity Developer (ad hoc), *University of Phoenix*. Developed activities and workshops for various courses as supplements to the curriculum.
- Curriculum Development Committee Member (2003), *COMM/215: Essentials of College English* for the University of Phoenix.
- Panelist (1990), *Housing Panel*, University of California, Irvine, Greek Leadership Retreat
- Panelist (1986), National Association for Student Personnel Administrators Region IV Continuing Education Committee
- Presenter (1986), *Membership Recruitment*, Western Regional Greek Conference
- Presenter (1985), *Membership Recruitment*, Front Range Greek Conference

## **PROFESSIONAL/COMMUNITY SERVICE**

- Entertainer (2009 & 2010), King County Senior Expo hosted by Highline Community College
- Entertainer (2007), Green River Community College In-service Day – provided ukulele entertainment during luncheon

- Entertainer (2006), Highline Community College Opening Week – provided ukulele entertainment prior to opening speaker
- Board Member (2003-present), Seattle Ukulele Players Association – a Washington nonprofit organization for ukulele enthusiasts promoting fellowship, entertainment, performance, and education.
- Member (2004-present), *Uncle Rod's Sentimental Memories* ukulele duet providing performances to Seattle-area nursing and retirement homes.
- *International Pirates, Seattle Chapter* (2006-present), goodwill music ambassadors for nursing, retirement, and assisted living residences
- Member (1989-1991), Student Affairs Diversity Work Group, University of California, Los Angeles
- Member (1988-1990), Alcohol Policy Task Force, University of California, Los Angeles
- Member (1989-1991), Substance Abuse Prevention Advisory Board, University of California, Los Angeles
- Advisor (1988-1990), Interfraternity Council Judicial Board, University of California, Los Angeles

### **GRADUATE SCHOOL SERVICE**

- Panelist (2009), *OSR Student Showcase*. Presentation of theory paper and capstone project to current and prospective graduate students.
- Facilitator, Cluster Groups (2009), Leadership Blitz, Student Programs, Seattle University
- Assistant to the Editor (1987-1988), *Communication Research* – coordinated peer review of manuscripts under Peter Monge, Editor. The Annenberg School for Communications, University of Southern California
- Editor (1989), Plenary Papers, *Annenberg Colloquium on Science and Communications*, The Annenberg School for Communications, University of Southern California
- Student Consulting Project (1988), California Community Foundation, The Annenberg School for Communications, University of Southern California
- Research Manuscript (1989): *A Review of the Efficacy of Changes in the New Member Education Programs at the National Fraternity Level*
- Research Manuscript (1987): *Elimination of Hazing Among Fraternities at USC: A University Community-based Program*

### **ASSOCIATIONS & AWARDS**

- Member (2007-present), Western States Communication Association
- Western States Communication Association (2003) *Outstanding Community College Communication Program*, Highline Community College
- Member (1988-1991), Western Regional Greek Conference
- Recipient (1988), Annenberg Research Grant, Annenberg School for Communications, University of Southern California

## **CURRICULUM VITAE**

### Highline Community College (1997-2015)

CMST& 101 – Introduction to Communication (traditional, hybrid, and Weekend College)

CMST& 220 – Public Speaking

CMST& 230 – Small Group Communication

CMST& 101 and CHEM 101 – Combined Studies Class, Puget Sound Early College (2008)

CMST& 101 and SOC 101 – Combined Studies Class, Puget Sound Early College (2009)

BTECH 218 – Advanced Desktop Publishing with Microsoft Word

### University of Phoenix (1998-2010)

GEN/101 – Skills for Lifelong Learning

GEN/300 – Skills for Professional Development

GEN/480 – Interdisciplinary Capstone Course

COMM/101 – Written Communication

COMM/110 – Introduction to Oral Communication

COMM/202 – Business Communication Skills

COMM/215 – Essentials of College Writing

COMM/310 – Public Speaking

COMM/315 – Diversity Issues in Communication

COMM/400 – Management Communication Skills

COMM/470 – Communicating in the Virtual Workplace

RES/110 – Introduction to Research and Information Utilization

SOC/110 – Teamwork, Collaboration, and Conflict Resolution

### Green River Community College (2005-present)

CMST 100 – Fundamentals of Oral Communication

CMST &210 – Interpersonal Communication

CMST &220 – Public Speaking

CMST 221 – Public Speaking Module

CMST 213 – Communication in Social Media

CMST &230 – Small Group Communication

CMST 238 – Intercultural Communication